



Online
Aadhar



Standardize
Pricing



Pay After
Approval



24/7 DSC
Purchase



Technical
Support

Certificates	1 Year	2 Years	3 Years
Signing	₹847.46	₹974.58	₹1,483.05
Encryption	₹847.46	₹974.58	₹1483.05
Signing & Encryption	₹1,694.92	₹2,033.90	₹3,135.59
DGFT	₹1,864.41	₹2,372.88	₹3,305.08
Document Signer (Class 2)	₹12,711.86	₹14,406.78	₹21,186.44
Document Signer (Class 3)	₹13,983.05	₹16,949.15	₹23,728.81
Foreign (Individual/Org)	\$84.75	\$127.12	\$169.49

Services	Prices
Crypto Token	₹338.98
Shipping & Packing in India	₹84.74
Crypto Token (Foreign)	\$25.42
Shipping and Packing outside India	\$38.13
Assisted Services	₹338.98

Payment Instantly



capricornid@icici

*The Prices Does not include GST. 18% GST would be charged on above price.

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Pricing on Website

The Price mentioned on the website <https://www.certificate.digital/buy-certificate/> from where people could buy DSC online.

1. Provision

This document constitutes a Refund Policy and Annual Pricing Policy

2. Taxes

The Taxes have been mentioned on the website and the same would be charged along with our products and services.

3. Discount

There would be no discount offered on the DSC pricing offered on the website, all prices mentioned on the website would be final and binding.

4. Payment Terms

Payment would be done online through the gateway.

5. Eligibility for Refund

You may request a refund under the following circumstances: -

- a. Service Issue - If the provided service does not meet your requirements.
- b. Incorrect Product - In case you have received the incorrect product.
- c. Product Defect - In case of incorrectly shipped, damaged in transit with defects.

6. Conditions for Refund

To be eligible for a refund you must have to go through the mentioned conditions: -

- a. You would have paid for the order through any payment method, we would only refund the amount, if the money has been credited to our account.
- b. As NO amount is paid before the approval of the DSC.
- c. If we have received the amount twice against an Invoice / Proforma Invoice / Order we will process the refund.
- d. If we have received the amount and there is a transaction error displayed at the client's

- end, we will refund the amount in case the client does not want to process the DSC.
- e. Refunds will not be issued after the download of the DSC.
 - f. When we issue the refund, we will revoke the DSC (in case the DSC has been downloaded)
 - g. Token payment is non-refundable if you have bought “DSC along with the token”.
 - h. Return the product in its original packaging in case you have received an incorrect product.
 - i. Ensure the product is unused and in the same condition that you received it, except in cases of product defect.
 - j. You have to provide us with proof of defect/damage of the product with an unboxing video and a clear photograph.
 - k. You may submit a refund request within 15 days of applying for DSC or Token.
 - l. You will be responsible for covering the shipping costs associated with returning the damaged token to our office in Delhi.

7. How to Request a Refund

To request the refund please follow these steps: -

- 1. The refund form will be available on our website under quick links.
- 2. You have to complete the refund form with a valid reason.
- 3. Send the refund request via the website, portal, or link using the order status to reject.
- 4. For any token product-related refund request you may submit your request to our official Email ID - backoff@capricornid.com
- 5. You will be notified via email of the successful submission of the rejected order or submitted refund request.

8. Refund Processing

- a. Our operations team will review your request and respond within 7 working business days.
- b. Once your return is received and inspected, we will notify you via email of the approval or denial of your request.
- c. An approved refund will be processed, and a credit will be applied to your original method of payment or your shared bank details within 7-10 business days.
- d. In cases where the original payment method is not feasible, alternative arrangements will be discussed with the customer.
- e. You will get a final notification via email of the successful refund process.

9. Foreign Refund Process

All the refund criteria, rules & terms are the same for the foreign applicant as well, Here's the detailed information for the foreign payment refund process: -

- a. Foreign applicants have to also accept the eligibility criteria and conditions for the refund.
- b. Processes are the same as a domestic applicant for rejection of an order and making the refund request.
- c. You may send the refund request within 30 days of application for DSC.
- d. Our team will review and process accordingly and your payment will be clear within 7 to 10 working business days after receiving the refund request.

01. Currency and Exchange Rate

i. Refund Currency:

Refunds will be issued in the currency of the original transaction.

ii. Exchange Rate Fluctuations:

The amount refunded may differ from the original payment due to exchange rate changes. The company is not responsible for any loss due to currency fluctuations. Clients have to bear the remittance charges while making the payment outside India. If that payment is paid by us then we will deduct those charges from your requested refund.

10. Customer Responsibility

- a. Provide accurate and complete information for the refund and payment.
- b. Respond promptly to any request for additional information, notice, or review.
- c. Foreign clients must pay the remittance charges while processing the payment as we are not responsible for any charges for their payment.

11. Additional Information

- a. Shipping costs are non-refundable, you have to bear the courier charges for the exchange product.
- b. We will not be responsible for any incorrectly provided information for a refund.
- c. Refunds cannot be processed to a third-party account.
- d. Please ensure the timeframe of the returns/refund request is not more than 15 business days.
- e. Refunds may be subject to transaction fees imposed by banks or payment processors (if applicable).

12. Changes in Terms & Conditions

We reserve the right to deny refunds for products that do not meet our refund policy criteria and changes in these terms & conditions at any time without any prior notice. It is your responsibility to review these terms & conditions regularly to ensure you are aware of any changes.

13. Contact Us

For any queries or disputes related to refunds, please contact us at our support no. 011-61400000 and you could also write to us on our dedicated Email ID - backoff@capricornid.com. We aim to resolve all disputes amicably and promptly.

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